



Social Data Management

Applications of Social and Graph Data

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Obtaining Data on the Web

Crawling: the operation of obtaining a “picture” of the pages on the Web.

Obtaining Data on the Web

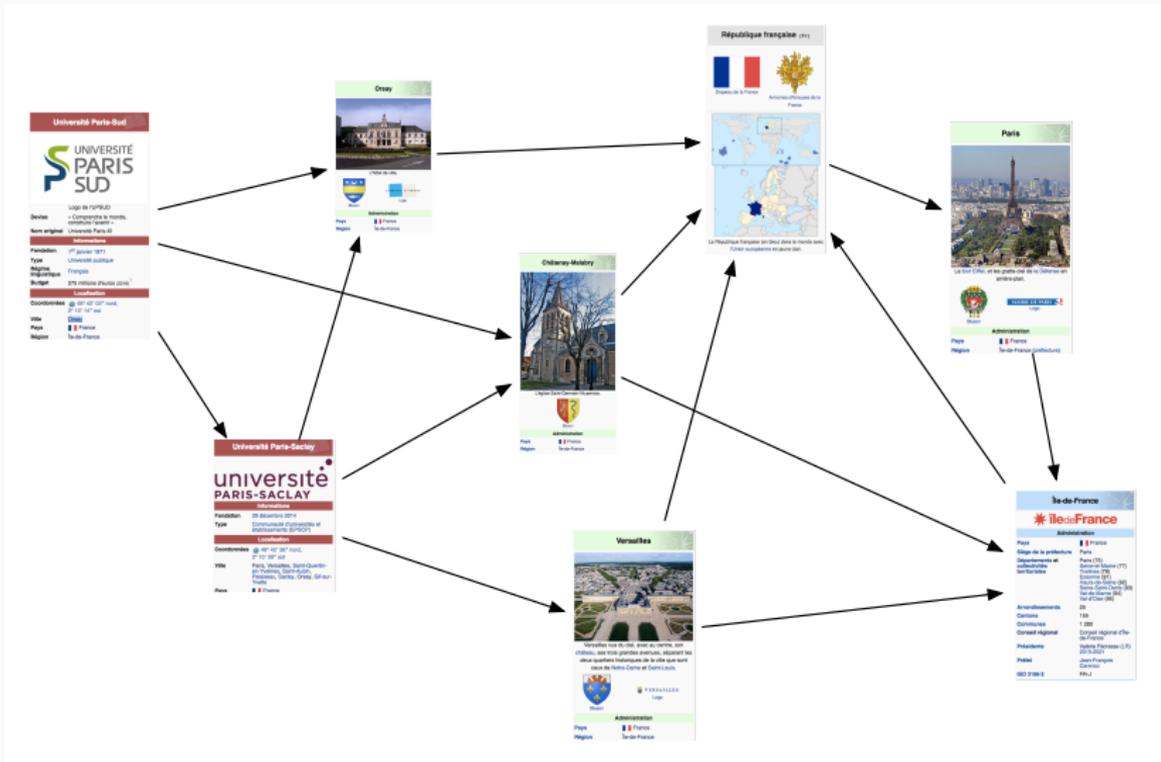
Crawling: the operation of obtaining a “picture” of the pages on the Web.

An iterative process:

1. get a **set of pages** on the Web called **seeds**, and process their outgoing links,
2. for **each outgoing link**, extract it from the Web and process its outgoing links,
3. **repeat** step 2 until no pages are left.

The set of pages to be processed is called the **frontier**.

Crawling: Illustration



Focused Crawling

When we have a **budget** and **objective** – **focused crawling**:

- **budget** – limited Web API calls (Twitter, Foursquare, Facebook), limited money
- **objective** – crawl only the news related to a subject, obtain the pages that are relevant to a query, etc.

Applications: Web crawling, deep Web mining, social network querying, peer-to-peer gossip.

Algorithms for Focused Crawling

As opposed to classical crawling (BFS is enough), there must be a way to **estimate** the worth of each node to be crawled.

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Estimation algorithms amount to **probabilistic processing**: estimating the worth of each node (topic centered **PageRank**), or probabilistically choosing the best nodes (**multi-armed bandits**).

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Web Crawling

Crowdsourcing

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Crowdsourcing: asking the answers to data from Internet workers, and not from computers

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Applications:

- image recognition
- entity resolution
- data cleaning

Image Recognition



How similar is the artistic style in the paintings above?

- Very similar
- Somewhat similar
- Neither similar nor dissimilar
- Somewhat dissimilar
- Very dissimilar

Entity Resolution

Are they the same?

iPad 2 = iPad Two

YES NO

SUBMIT

Find Duplicate Products In the Table. ([Show Instructions](#))

Tips: you can (1) SORT the table by clicking headers;
(2) MOVE a row by dragging and dropping it

Label	Product Name	Price ▲
1 ▼	iPad 2nd generation 16GB WiFi White	\$469
1 ▼	iPad Two 16GB WiFi White	\$490
2 ▼	Apple iPhone 4 16GB White	\$520
▼	iPhone 4th generation White 16GB	\$545

1
2
3
4

Reasons for Your Answers (Optional)

Submit (1 left)

□ CAPTCHA

Completely Automated Public Turing test to tell Computers and Humans Apart

A screenshot of a login form. At the top, there is a text input field containing the email address 'zhydhkws@gmail.com'. Below it is a password field with masked characters. There are two checkboxes: '下次自动登录' (Remember me) and '忘记密码?' (Forgot password?). Below these is a CAPTCHA challenge showing a green train on tracks with the numbers '865' overlaid. A red box highlights the CAPTCHA image and the text '换一张' (Change one) next to it. Below the CAPTCHA is a text input field for the verification code, labeled '请输入验证码'. At the bottom is a blue button with the text '登录' (Login).

□ ReCAPTCHA

The Norwich line steamboat train, from New-London for Boston, this morning ran off the track seven miles north of New-London.



Luis von Ahn, Benjamin Maurer, Colin McMillen, David Abraham and Manuel Blum.
ReCAPTCHA: Human-Based Character Recognition via Web Security Measures.
Science, 321: 1465-1468, 2008

Crowdsourcing on the Internet



Crowdsourcing Terms

Workers: users, bloggers, Mechanical Turk workers

Requesters: persons who need their data cleaned or need new knowledge

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Tasks – also known as HITs (human interface tasks): questions, comments, Wikipedia edits,

Incentives: usually money, but can be reputation, recognition in the community

Types of tasks:

- **binary questions:** is Paris the capital of France?
- **open questions:** what is the address of Télécom?
- **comparisons:** which image is “better”

Data Issues in Crowdsourcing

Answers from crowds are **unreliable**, due to the workers' answers
Why?

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- the data has to be stored and processed in **databases** (*what kinds of databases?*)

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For tasks on Amazon Mechanical Turk, they can be expressed as an **workflow**:

- SQL queries on the data existing in the database
- UDFs (User Defined Functions) on **missing data**



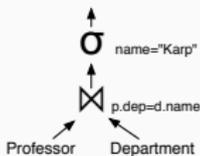
Users give different and conflicting answers – *how can we solve this?*

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- Qurk uses **resolution rules**, such as **majority voting**

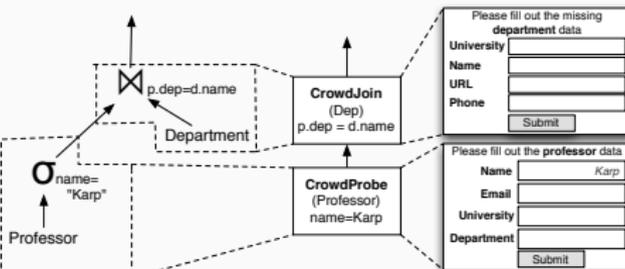
```

SELECT *
FROM professor p,
     department d
WHERE p.department = d.name
      AND p.university = d.university
      AND p.name = "Karp"
    
```



(a) PeopleSQL query

(b) Logical plan before optimization



(c) Logical plan after optimization

(d) Physical plan

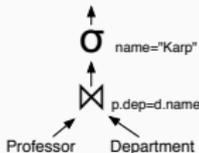
Please fill out the missing department data

University	
Name	
URL	
Phone	
<input type="button" value="Submit"/>	

Please fill out the professor data

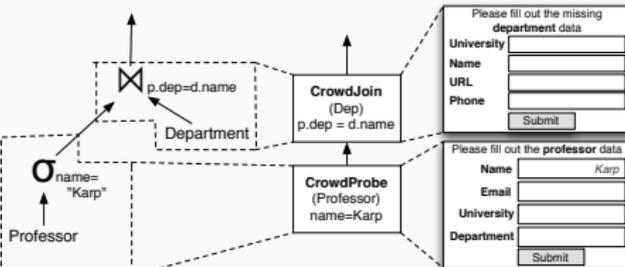
Name	Karp
Email	
University	
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<input type="button" value="Submit"/>	

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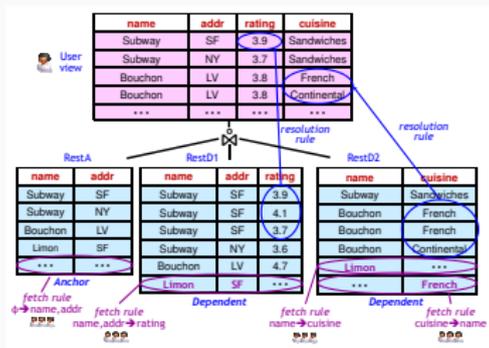
(c) Logical plan
after optimization

Please fill out the missing department data	
University	<input type="text"/>
Name	<input type="text"/>
URL	<input type="text"/>
Phone	<input type="text"/>
<input type="button" value="Submit"/>	

Please fill out the professor data	
Name	<input type="text" value="Karp"/>
Email	<input type="text"/>
University	<input type="text"/>
Department	<input type="text"/>
<input type="button" value="Submit"/>	

(d) Physical plan

- same principle as Qurk, but allows for the generation of **new tuples**



- separation between crowd and user views
- defines **fetch** and **resolution** rules
- **fetch**: how data is obtained from the crowd
- **resolution**: how data is aggregated

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Simple Aggregation Rules

Resolution Rules: **aggregating** the answer from the crowd

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What is the capital of France?

worker	answer
Anne	Paris
Richard	Lyon
Jean	Lyon
Pauline	Paris
Benoit	Paris

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Resolution Rules: **aggregating** the answer from the crowd

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Aggregation rules: majority vote, average, . . .

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In some cases aggregation rules can fail

Simple Aggregation Rules

Resolution Rules: aggregating the answer from the crowd

What is the capital of France?

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Anne	Paris
Richard	Lyon
Jean	Lyon
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Assume that Anne and Pauline give correct answers in 90% of the cases, and Richard, Jean and Benoit only in 50% of the cases – what is the correct answer?

Worker Accuracy

Let us assume **labelling questions**, where each worker needs to give an answer with only one true value

A simple model: a worker w_i has accuracy π_i – a probability of π_i to give the correct answer and a probability of $1 - \pi_i$ to give the incorrect one

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How to get the worker accuracies?:

- estimate their accuracy on a set of **control questions**
- sometimes, possible to do it without any ground truth input

Example of Crowdsourced Worker Accuracy

worker	Italy	France	U.K.	Spain
Anne	Rome	Paris	London	Madrid
Jean	Milan	Paris	London	Madrid
Pauline	Milan	Lyon	Manchester	Barcelona

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What is the **correct answer**? – **truth discovery**

Truth Discovery in Crowdsourcing

Assume a set of k facts in $\{0, 1\}$, a set of n workers w_i

Every worker answer for every fact:

$$\mathbf{a} = \{a_{11}, \dots, a_{1n}, \dots, a_{kn}\}$$

Each worker has an **accuracy** π_i which is the probability that they answer 1 correctly

We want to derive the **labels/answers**, \mathbf{l}

Maximum Likelihood

A standard approach to optimize probabilities – computing the **likelihood** given the answers:

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$$\mathcal{L}(\boldsymbol{\pi}, \boldsymbol{\phi} \mid \mathbf{a}) = \prod_i^n \prod_j^w \phi_i^{l_{ij}} (1 - \phi_i)^{1 - l_{ij}} \pi_j^{y_{ij}} (1 - \pi_j)^{1 - y_{ij}}$$

where

$$y_{ij} = a_{ij} l_i + (1 - a_{ij})(1 - l_i)$$

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where

$$y_{ij} = a_{ij} l_i + (1 - a_{ij})(1 - l_i)$$

We want to estimate $\boldsymbol{\pi}$ and $\boldsymbol{\phi}$ by **maximizing** the likelihood

Maximizing it gives us the following estimates

$$\hat{\phi}_i = \frac{\sum_j^n a_{ij}\pi_j + \sum_j^n (1 - a_{ij})(1 - \pi_j)}{n}$$
$$\hat{\pi}_i = \frac{\sum_i^k a_{ij}\phi_i + \sum_i^k (1 - a_{ij})(1 - \phi_j)}{k}$$

Maximum Likelihood Estimation (MLE)

The estimations are **recursively defined** – to maximize it, we can use the EM algorithm:

1. **initialize** the facts and the worker accuracies (assume workers are 100% accurate)
2. **estimation** (E-step) estimate the labels l_i based on the probabilities $\hat{\phi}_i$
3. **maximization** (M-step) compute the worker and fact probabilities based on the labels
4. **iterate** 2 and 3 until convergence

Example of Crowdsourced Worker Accuracy

worker	Italy	France	U.K.	Spain
Anne	Rome	Paris	London	Madrid
Jean	Milan	Paris	London	Madrid
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Exercise: What is the **correct answer**?

Using BID Databases

country	capital	answers
France	Paris	7
France	Lyon	3
Italy	Rome	5

0.7

country	capital
France	Paris
Italy	Rome

0.3

country	capital
France	Lyon
Italy	Rome

Using BID Databases

country	capital	prob
France	Paris	0.7
France	Lyon	0.3
Italy	Rome	1

country	capital
France	Paris
Italy	Rome

country	capital
France	Lyon
Italy	Rome

Add a REPAIR-KEY construct to SQL to transform raw answers to probabilistic databases

Using BID Databases

To answer queries like *What is the correct capital of country X?* we can add a WHILE operator / fixpoint operator

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Approximation:

- additive approximation is PTIME
- multiplicative approximation is NP-hard

Acknowledgments

Figures in the crowdsourcing section are taken from the following references.



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